

Seattle Neighborhood Service Centers Reports, 1994-2002

Overview of the Collection

Creator	Seattle (Wash.). Dept. of Neighborhoods
Title	Seattle Neighborhood Service Centers Reports
Dates	1994-2002 (inclusive) 1994 2002
Quantity	1.4 cubic feet, (4 boxes)
Collection Number	5752-02
Summary	Reports regarding neighborhood offices where citizens can transact certain types of city business, also known as "Little City Halls."
Repository	Seattle Municipal Archives Seattle Municipal Archives Office of the City Clerk City of Seattle PO Box 94728 98124-4728 Seattle, WA Telephone: 206-233-7807 Fax: 206-386-9025 archives@seattle.gov
Access Restrictions	Records are open to the public.
Languages	English
Sponsor	Funding for processing this record series was provided through a grant from the National Historical Publications and Records Commission.

Historical Note

Seattle has a network of Neighborhood Service Centers located throughout the city to provide citizens with information about Seattle services and programs. The customer service representatives assist more than 225,000 residents each year to obtain pet licences, pay City Light and Combined Utility bills, pay traffic tickets, apply for U.S. passports, and find information about city jobs. District coordinators are involved in neighborhood planning processes, serve as staff to the neighborhood district councils, and provide a wide range of information services to the community.

Seven Community Service Centers were established in 1973 under the direction of the Citizens Service Bureau to provide decentralized local government services to Seattle's neighborhoods. The program was inspired by Boston's successful "Little City Halls" concept, but budget constraints made it impossible to create as comprehensive a system. The original sites of the community centers were in the neighborhoods served by the Model City Program.

In 1974, the service center program was transferred to the Department of Human Resources (DHR). Under DHR, the service centers continued to provide decentralized City services, but also expanded

into community-based social service delivery. In 1978, four of the centers were designated collection centers where citizens could pay utility bills and resolve billing issues. In addition, senior services, voter registration, animal licensing, and low income energy program assistance were instituted at the centers. During the 1980s and 1990s, the various service centers offered neighborhood legal clinics, IRS tax assistance, health and nutrition services, and a wide variety of other services.

The Department of Neighborhoods (DON) was created in 1991 and jurisdiction over community service centers was transferred from DHR. The Community Service Center Division was created within DON; in 1992 the division name was changed to the Neighborhood Service Centers (NSC) Division. In 1999, the Neighborhood Matching Fund and P-Patch Programs were merged with the NSC to create the Community Building Division. From the 1990s through 2010, the NSC program included staff in thirteen centers, including seven collection centers. Budget cuts forced the closing of six service centers in early 2011.

Content Description

Objectives reports and monthly reports of the Service Centers and a 2002 “State of the Districts” report.

Use of the Collection

Preferred Citation

[Item and date], Seattle Neighborhood Service Centers Reports, Record Series 5752-02. Box [number], Folder [number]. Seattle Municipal Archives.

Administrative Information

Detailed Description of the Collection

The following section contains a detailed listing of the materials in the collection.

Neighborhood Service Centers Reports , 1994-2002

Container(s)	Description	Dates
Box/Folder		
1/1	Objectives, December	2001
1/2	Objectives, November	2001
1/3	Objectives, October	2001
1/4	Objectives, September	2001

Container(s)	Description	Dates
1/5	Objectives, August	2001
1/6	Objectives, July	2001
1/7	Objectives, June	2001
1/8	Objectives, May	2001
1/9	Objectives, March	2001
1/10	Objectives, February	2001
1/11	Objectives, January	2001
1/12	Objectives, December	2000
1/13	Objectives, September	2000
1/14	Objectives, August	2000
1/15	Objectives, July	2000
1/16	Objectives, June	2000
1/17	Objectives, April	2000
1/18	Objectives, March	2000
1/19	Objectives, February	2000
1/20	Objectives, January	2000
1/21	Objectives, December	1999
1/22	Objectives, October	1999
1/23	Objectives, September	1999
1/24	Objectives, August	1999
1/25	Objectives, July	1999

Container(s)	Description	Dates
1/26	Objectives, June	1999
1/27	Objectives, May	1999
1/28	Objectives, April	1999
1/29	Objectives, March	1999
1/30	Objectives December	1998
1/31	Objectives	1998
1/32	Objectives	1998
1/33	Objectives	1998
1/34	Objectives	1998
1/35	Objectives	1998
1/36	Objectives	1998
1/37	Objectives	1998
1/38	Objectives	1998
1/39	Objectives	1998
1/40	Objectives	1998
1/41	Objectives January	1998
1/42	Objectives, December	1997
1/43	Objectives, November	1997
1/44	Objectives, October	1997
1/45	Objectives, September	1997
1/46	Objectives, August	1997

Container(s)	Description	Dates
1/47	Objectives, July	1997
1/48	Objectives, June	1997
1/49	Objectives, May	1997
1/50	Objectives, April	1997
1/51	Objectives, March	1997
2/1	Objectives, February	1997
2/2	Objectives, January	1997
2/3	Objectives, December	1996
2/4	Objectives, November	1996
2/5	Objectives, October	1996
2/6	Objectives, September	1996
2/7	Objectives, August	1996
2/8	Objectives, July	1996
2/9	Objectives, June	1996
2/10	Objectives, May	1996
2/11	Objectives, April	1996
2/12	Objectives, March	1996
2/13	Objectives, February	1996
2/14	Objectives, January	1996
2/15	Objectives, December	1995
2/16	Objectives, November	1995

Container(s)	Description	Dates
2/17	Objectives, October	1995
2/18	Objectives, September	1995
2/19	Objectives, August	1995
2/20	Objectives, July	1995
2/21	Objectives, June	1995
2/22	Objectives, May	1995
2/23	Objectives, April	1995
2/24	Objectives, March	1995
2/25	Objectives, February	1995
2/26	Objectives, January	1995
3/1	Objectives	1994
3/2	Objectives	1992
3/3	Objectives	1992
3/4	Neighborhood Service Centers Monthly Narratives	2001
3/5	Neighborhood Service Centers Monthly Narratives	2000
3/6	Neighborhood Service Centers Monthly Narratives	2000
3/7	Neighborhood Service Centers Monthly Narratives	2000
3/8	Neighborhood Service Centers Monthly Narratives	1999
3/9	Neighborhood Service Centers Monthly Narratives	1999
3/10	Neighborhood Service Centers Monthly Narratives	1999
3/11	Neighborhood Service Centers Monthly Narratives	1999

Container(s)	Description	Dates
3/12	Neighborhood Service Centers Monthly Narratives	1999
4/1	Neighborhood Service Centers Monthly Narratives	1996
4/2	Neighborhood Service Centers Monthly Narratives	1995
4/3	Neighborhood Service Centers Monthly Narratives	1994-1995
4/4	State of the District	2002

Names and Subjects

Subject Terms :

Neighborhood government--Washington--Seattle

Neighborhoods--Washington--Seattle

Corporate Names :

Seattle (Wash.). Dept. of Neighborhoods

Geographical Names :

Seattle (Wash.)

Finding aid prepared by Janet Ness

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